

1 Basic medical treatment package

This basic medical treatment package is available for patients seeking medical treatment in Japan.

Service outline

- (1) Matching with a medical institution
- (2) Translation of medical reports (up to 5 pages of A4 format)
- (3) Transportation support from/to the airport
(English or Chinese speaking drivers are available upon request)
- (4) Side-by-side medical interpretation up to 8 hours
- (5) 24-hour call center support
- (6) Payment representation assistance
- (7) Provision of medical interpreting services
- (8) Lodging arrangement for serviced apartments or hotels



2 Medical examination package

This package is available for patients seeking medical examination, health check-up and aesthetic medicine procedures

Service outline

- (1) Matching with a medical institution
- (2) Translation of medical reports (up to 3 pages of A4 format)
- (3) Transportation support from/to the airport
(English or Chinese speaking drivers are available upon request)
- (4) Side-by-side medical interpretation up to 4 hours
- (5) Payment representation assistance
- (6) Provision of medical interpreting services
- (7) Lodging arrangement for serviced apartments or hotels

3 Optional services

- (1) Medical interpreters
- (2) Taxi reservation for logistic needs
- (3) Mobile phone rental
- (4) Wireless pocket Wi-Fi rental
- (5) Reservation for sightseeing tours
- (6) Other services upon request



